

DIRECT DEBIT REQUEST
FOR MONTHLY DONATIONS TO RSPCA AUSTRALIA INC



This Direct Debit Request is for donations to RSPCA Australia Inc, the national body of the RSPCA. If you would like to donate to your state or territory RSPCA, please contact them directly. Contact details can be found at www.rspca.org.au

Your details:

Title:	First name:	Last Name:
Postal Address:		
Suburb/City:	State:	Postcode:
Phone - after hours:	Phone - business hours:	
Mobile:	Email:	

Bank Account Details:

Name of Financial Institution:
Address of Financial Institution:
Name on the Account:
Account Holder Name
2 nd Account Holder Name (if applicable)
BSB Number: _____ : _____ Account Number: _____

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

By signing this document I/we authorise RSPCA Australia ABN: 99 668 654 249 (APCA User ID Number 302774) Debit user, to arrange for funds to be debited from my/our account at the financial institution identified above and as prescribed above through the Bulk Electronic Clearing System (BECS).

I/we also acknowledge that I/we have read and understood the terms and conditions outlined in the Service Agreement provided. I/we understand that this Direct Debit Request will remain in force until it is cancelled or altered by me/us, as per the terms of the Service Agreement.

I/we authorise a deduction of the amount of \$_____ per month.

(Please note: your donation will be deducted on the 20th day of each month or the next business day if the 20th falls on a weekend or a public holiday.)

Signature 1:	Signature 2: (if 2nd signature required)
Date:	Date:

Yes, please include me on your mailing list No, I don't want to be contacted

Please complete and return this form to: RSPCA Australia - Attention Finance Officer
 PO Box 265
 Deakin West ACT 2600

Thank you for your donation to RSPCA Australia via a monthly Direct Debit from your nominated account.

Donations of \$2 and over are Tax Deductible.

As part of the arrangement, we are required to provide you with this Service Agreement. This Agreement sets out the terms on which we accept and act under your Direct Debit Request to debit specified amounts from your account under the Direct Debit System.

If you have any questions, please do not hesitate to contact the RSPCA Australia Finance Officer on (02) 6282 8300 or by email accounts@rspca.org.au

Your rights

- ✓ You may ask us to alter the terms of your Direct Debit Request or defer a donation to be made under your Direct Debit Request by calling us on (02) 6282 8300 and stating your name, Direct Debit Request details and the reason for the change.
- ✓ You may ask us to stop a drawing under the Direct Debit Request or cancel your Direct Debit Request by writing to us by the 13th day of the month and stating your name, Direct Debit Request Details and the reason for the change. This applies if you want to cancel a single deduction or all future deductions.
- ✓ You may dispute any amount we draw under your Direct Debit Request by calling us on (02) 6282 8300 - we may ask you to confirm details of your name, Direct Debit Request and deduction in writing.

Your obligations

- ✓ You are 18 years of age or over.
- ✓ Please enquire with your financial institution if you are uncertain if direct debit functions are available on your account. (You may be charged a fee by your financial institution if the direct debit facility is not available on your account). All accounts are not available through BECS.
- ✓ It is best to check account details against a recent statement from your financial institution. It is your responsibility to make sure the account details you have given to us are correct and there are sufficient funds available in the nominated account so that deductions can be made when due. (You may be charged a fee by your financial institution if the account details are incorrect or there are insufficient funds in the nominated account when we attempt to deduct donations). RSPCA Australia may also pass on any charges relation to any declined transactions.

Our commitment to you

- ✓ We agree to be bound by this Agreement when we receive your Direct Debit Request.
- ✓ Deductions from your account will be made on 20th day of each month or the next business day if the 20th falls on a weekend or a public holiday
- ✓ We will send a receipt within 45 days of the conclusion of the financial year summarizing your entire year's donations made through the Direct Debit System - for tax purposes.
- ✓ We cannot change our procedures in this agreement, change or cancel your Direct Debit Request without giving you at least 14 days notice.
- ✓ We will promptly respond to any concerns you may have about amounts debited to your account.

Optional questions to assist us in our work

What areas of the RSPCA's work are you most interested in? Please tick three of the following:

- Companion animals
- Inspectorate (enforcing prevention of cruelty to animals legislation)
- Live exports and long distance transport
- Better welfare for pigs
- Better welfare for hens
- Food accreditation
- Wildlife
- Animal research and experimentation
- Animals in sport and entertainment (eg rodeos, circuses and horseracing)
- Animal welfare science

What influenced you to make a donation to the RSPCA?

- RSPCA event
- RSPCA Animal Rescue
- Advertisement
- Newspaper article
- Television/radio story
- Other _____

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Thank you for supporting RSPCA Australia Inc*